

Community Liaison Group meeting – The Hawthorns

9th March 2015

Present.

Ian Goodenough	Oakfield Road Residents Association
Sally Silverman	Jacobs Wells
Ben Hickey	Student Community Ambassador - UoB
Oscar Dayus	Student Community Ambassador - UoB
Robyn Mather	Student Community Ambassador - UoB
Kathy Henson	Student Community Ambassador - UoB
James Eddy	Student Community Ambassador - UoB
Charles Agangan	Student Community Ambassador – UWE
Nigel England	Community liaison Manager – UWE
Anthony Negus	Cotham Ward Councillor
Liz Kew	BCR. NP street scene
Jo Costello	UoB staff
Jemma Harford	UBU
Matt Jones	BCC Neighbourhood Officer
Colin Dyan	Highbury Villas
Trudy Feeney	Bristol City Council
Pru Lawrence Archer	UoB Head of Accommodation Services
Gordon Scofield	Community Liaison Officer UoB

Apologies

Jill White – Tom Phipps – Rosemary Musgrave – Keith Rodgerson – Sarah Cuthill – Jill White

Welcome, Apologies and Introductions – From P L-A

Community Liaison report – Gordon Scofield

Complaints received during the new term period were up on the previous year by 11% - however complaints from November to February reduced overall on the year before and fell by 52%.

UoB had successfully recruited 10 Student Community Ambassadors.

A letter had been sent from the Pro Vice Chancellor and the Student Union about Bristol European Green Capital and asking students to recycle and not to leave bins on the pavement.

A new residents association is being set up for people in the Chandos Road area and had met at the Kensington Arms.

Both Universities supporting the Chandos road Traders street fair in Welcome week in September.

Nigel England from Uwe reports that complaints are down and has now recruited two Student Community Reps - Charles Agangan in attendance.

Complaints 1st July to date

Incident type	Last year	This year	+ or -	%
Noise	93	83	- 10	- 10%
Rubbish	29	22	- 7	- 24%
total	122	105	- 17	- 14%

Month	Number of Complaints 13/14	Number of Complaints 14/15
July	0	14
August	0	1
September	10	31
October	19	25
November	27	17
December	14	4
January	9	5
February	13	4
March	19	
April	5	
May	10	
June	17	

Complaints although up during September and October – falling since then

Sept - Oct +11%

Nov – Feb - 52%

Waste and Recycling

Community Ambassadors continue to monitor streets and advise students on recycling.

The Bristol Big Give will focus on reducing waste at the end of the summer term –

Letters to Landlords

Councillors to be informed

Door knocking campaign

20+ sites in the city for BHF bins – GS will press to see if a bin can be sited in Chandos Road currently rejected.

Sally Silverman expressed that residents did not want a bin in Roseberry Terrace.

Trudy Feeney spoke about the need for landlords to also accept their responsibility to dispose of waste legally and responsibly at the end of term. Discussion also noted by Anthony Negus that landlords were also responsible for fly tipping. He also thought that the problem of student waste had increased.

Transport

Very little to report – Parking Zones had not much impact on students. General discussion about the universities promoting cycling, people seem to be unaware how much cycling info available. (Community Ambassador James to produce a guide to all websites)

Community Ambassadors noted there was little need to cycle for most students in private rented accommodation as they generally lived very close to the University, and that it was to hilly.

Antony Negus raised the question of the Bus service run by Wessex and is going to look into the continuing service.

Noise and Anti-Social Behaviour

Both Universities report a fall in noise complaints and complaints about noise when students walking home. Jo Costello reports that Waverley Road still noisy and had recently had a few parties which she had not reported but addressed the problem herself.

Alma Vale Road area identified previously as a noise hotspot had no complaints to either University since November.

Little disturbance in the Highbury Villas area reported by Colin.

Sally reported that there were still problems in Roseberry terrace from a UWE house – Nigel had attended and would make further investigations.

Other Topics Discussed

Community ambassadors were introduced to the meeting and spoke about their role in Community matters.

Matt Jones spoke about Neighbour forums and the new neighbourhood plans – GS agreed to attend the forums to discuss the future plans and in particular to promote the Bristol Big Give.

Liz Kew will invite students to a social event for those living in the Cheltenham Road area in the summer as he believes there are quite a few students in that area that spend the summer in Bristol.

GS noted that as the number of complaints fell there was a reduced interest by Community Groups in Community Liaison and it was hoped that the next meeting to be advised toward the end of June would be better attended. GS also advised that he would be taking extended leave from the end of May until the 1st of September.

Sally Silverman would like the community group Facebook pages to be linked – Community ambassadors are in the process of starting a Facebook page.

The Love Where You Live website will continue to be the main source of information – Jemma Harford explained that despite her having a new role at UBU she will continue to maintain the site until her successor is in place.