

## **Community Liaison Group Meeting – The Hawthorns**

**30th June 2014**

### **Present**

Nigel England	UWE Community Liaison Manager
Trudy Feeney	Bristol City Council
Scarlett Oliver	UWE Student Union
Tom Renhard	UWE Student Union
Peter Symes	Richmond Hill Area Residents Association
Keith Rodgerson	Oakfield Road Residents Association
Alex Holcombe	Unite Students
John Davies	Unite Students
Wendy Pollard	Richmond terrace Residents Association
Colin Dayan	Highbury Residents Association
Liz Kew	BCR Street Scene
Pauline Allen	Kingsdown Conservation Group
Rosemary Musgrave	Clifton and Hotwells Improvement Society
Mandi Boyd-McLaughlin	Clifton Down Community Association
Adrienne Howe	Clifton Down Community Association
Christian Digby-Firth	Upper Hampton Park & Ashgrove Road Residents Association
Tom Phipps	University of Bristol Union
Jemma Harford	UBU Community Engagement
Anthony Negus	Cotham Councillor
Stuart Pattison	Bristol City Council
Sally Silverman	Rosebery Terrace
Pru Lawrence-Archer	UoB Head of Accommodation Services
Gordon Scofield	UoB Community Liaison Officer

### **Apologies**

Jill White – Penny Dobson – Nick Boyce – Mark Wright – Neil Beale – Sarah Cuthill.

### **Welcome, Apologies and Introductions – From P L-A**

#### **Minutes from the November meeting & matters arising.**

Introduction of Scarlett Oliver replacing Tom Renhard as VP of community and welfare at UWE.

Community Ambassadors – UoB now is recruiting for 10 students working 5 hours per week as eyes and ears for CLO. Job description to be circulated to Comm/Res Assoc' to be confirmed by HR.

Uwe proposing 4 Community ambassadors to cover BS8 BS6 and central area and 4 for Glenside.

Newsletter to be linked to Comm/Res Assoc' websites. – Partnership communications to be linked.

Quality mark for landlords still under discussion with Bristol Student Community Partnership – UWE student union have completed ‘rate your landlord’ – to help promote, homes fit for study, landlords living up to their end of the bargain and competitive rents.

### **Waste and Recycling**

Jemma Harford reports more than 30 tons donated to heart Foundation Bins for the Big Give. 5.5 tons from UoB halls of residence + 2 lorry loads to date which will distribute to 11 local charities. Last year total 9 tons. UWE halls figures not published as yet. Part of the strategy to encourage best practice amongst students to understand and engage in recycling. Individual tonnage from bins to be published with an evaluation at the end of August. Comm/Res Assoc’ concerns to be evaluated: siting of bins, frequency of emptying – overflows, Partnership Logos on bins (explained there are 10 partners) Big Give will continue to be an annual campaign under the current identity. The siting of the bins is done with either the permission of the sites owner or on sites identified by BCC as suitable - TF

Concerns from members on the waste left in front gardens – BCC cannot go into front gardens – landlords are responsible, CLO’s will investigate where possible and report. TF reports that BCC were a little behind in clearing excess waste in some areas but will catch up by the end of the week. Cllr N concerned at increased reports of waste – BCC and Unis will report when final complaint figures analysed compared to last year. GS and TF advised complaints about fly tipping to be reported by web-form to BCC.. Street Scene Enforcement at BCC need to be contacted regarding mess in front gardens.

<http://www.bristol.gov.uk/nav/bins-recycling-and-street-cleaning>

<http://www.bristol.gov.uk/page/bins-recycling-and-street-cleaning/street-care-and-cleaning>

### **Transport**

Parking Zones – UoB will continue to discourage students from bringing cars to the city. The Students Union will continue to advise students of restrictions when requested but no active message during Moving In campaign. UBU has contacted lettings agents and Landlords about parking zone refunds for students with permits.

Universities and SU’s will monitor the effects of parking zones on students and report back to BCC if it becomes a problem. Parking Zone scams to be investigated and will be communicated to students.

Hub Bus (NHS and UoB) is no longer supported by the University and is only available for patients. Information please call the Trust’s Transport Manager on **0117 342 4886**

### **Noise and Anti-Social Behaviour**

Nigel England reports that after 5 years complaints now falling:

Total complaints: last year 95 – this year 69 down 27. Noise: from 62 to 47. 3 cases required a level 2 intervention and 1 complaint went to the Vice-Chancellor. UWE to distribute a top-tips, rights and responsibilities and letter from the VC as well as a new community guide this year.

Gordon Scofield reports:

Incident type reported	This year	Last year	No offence not UoB
Noise	134	96	11
Rubbish	25	17	9
	159	113	

2013/2014

Month	Number of complaints
July	0
August	0
September	10
October	19
November	27
December	14
January	9
February	13
March	19
April	5
May	10
June	17

Most incidents only require one intervention by CLO – 16 cases students called to disciplinary enquiry – two referred to Pro vice Chancellor

Community Ambassadors – First starter this week. Will initially concentrate on producing a guide to free party venues for students.

Role: delivering messages to students living in community – help Comm/res assoc’ with welcome parties and IT – work on Moving In/Out Campaigns. Moving in campaign first planning meeting to held 17/7. UoB reviewing hot-spots and areas of door-knocking to be expanded with CA’s. UoB supporting through Community Fund welcome parties for the following: Hampton park North & Ashgrove road – High Kingsdown – Alma road – Oakfield road – Richmond Hill – will also support Rosebery Terrace in future initiatives. Bristol Uni in discussions of how to improve communication of BSCP website and newsletter.

UoB will help to publicise welcome parties with door knocking

Shush campaign posters under design and will be discussed at BSCP meeting and by UoB steering group.

Accommodation Office has sent proposal document to Secretary's Office to change sanctions for households who cause disruption with noisy and late night parties.

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UWE also supporting welcome parties through Community fund. TR added that parties help to build positive relationships.

Questioned about increase in student numbers P L-A another 200 UG's this year further rises to be made up of PG's – 36% increase in UG's since 2011. UoB to build more university accommodation and increase commercial partner providers. UoB has responded to increase in UG's in community by appointing fulltime CLO and addition of ten Community ambassadors. Continued growth of commercial landlords in City Centre and more competition could change the dynamic of the rented sector in the future.

UWE currently 27 000 UG's building a further 1200 bed spaces.

### **Any Other Business**

Clifton Down unveil new pamphlet for residents and students moving into area. – will also help with advice on welcome parties for associations holding first event.

SP from BCC explains that HMO information, landlords and student private properties can be requested from Planning at BCC.

Sally S requests information and help to forward ideas on Green & Sustainable will liaise with JH from UBU to plan ahead.

UBU will invite residents to Cultural Fair at the Richmond building to enhance relationships with the community.

### **Information Sources**

Bristol Student Community Partnership Website:

<http://www.bristolstudentcommunitypartnership.co.uk/report.html>

**Community Fund:**

<http://www.bristol.ac.uk/accommodation/community/fund/>

<http://www.uwe.ac.uk/communityliaison>